

## Reporting Period: December 2013

	Reject Reason	# of Claims	AVG TAT
1	LACK OF DOCUMENTATION TO SUPPORT MEDICAL NECESSITY	9052	6
2	PRIOR AUTHORIZATION WAS NOT ON FILE	727	7
5	SERVICE CODE WAS NOT COVERED BY THE PLAN	10879	5
284	PROVIDER TAXONOMY IS MISSING OR INCOMPLETE	112	6
285	MEMBER MEDICAID ID NUMBER AND NAME DO NOT MATCH	7	6
	Total	20777	6

**\* Weighted Average TAT**

### Claims rejected within 15 days

**20578**

**99.0%**